

ABSTRAK

Tujuan penelitian ini adalah untuk mengetahui peranan sistem informasi manajemen dan lingkungan kerja terhadap kinerja karyawan di Universitas Quality. Penelitian ini dilaksanakan di Universitas Quality. Universitas Quality berlokasi di Jalan Ngumban Surbakti No. 18 Medan. Penelitian ini adalah penelitian kualitatif. Sampel pada penelitian ini adalah karyawan di Universitas Quality. Analisis data dilakukan secara deskriptif.

Hasil penelitian mengenai peran sistem informasi manajemen dan lingkungan kerja terhadap kinerja karyawan di universitas Quality, maka penulis merumuskan kesimpulan bahwa sistem informasi memiliki peran positif dengan ditandainya sistem yang mampu menyajikan data\informasi yang akurat dan relevan,kualitas informasi dalam proses pengambilan keputusan sehingga terpenuhi kepuasan pengguna sistem,efektifnya dalam melakukan pekerjaan sehingga membantu memberikan pelayanan yang berkualitas, serta memberi manfaat efisien dari segi penghematan biaya. Lingkungan kerja memiliki peran positif terhadap kinerja pegawai di universitas Quality. Dengan memberikan suasana yang nyaman dan tenang bagi karyawan sehingga tetap menjaga semangat kerja karyawan.Peran lingkungan kerja pegawai tentu didukung dengan tersedianya fasilitas berupa sarana dan prasarana yang memadai serta hubungan yang harmonis antara pemimpin dengan pegawai maupun sesama rekan kerja.

Kata kunci : *Sistem Informasi Manajemen, lingkungan kerja dan kinerja*

ABSTRACT

The purpose of this research is to determine the role of management information systems and the work environment on employee performance at Quality University. This research was carried out at Quality University. Quality University is located on Jalan Ngumban Surbakti No. 18 Medan. This research is qualitative research. The sample in this study were employees at Quality University. Data analysis was carried out descriptively.

As a result of research regarding the role of management information systems and the work environment on employee performance at Quality University, the author formulates the conclusion that information systems have a positive, characterized by systems that are able to present accurate and relevant data\information, quality information in the decision making process so that satisfaction of system users, effectiveness in carrying out work, thus helping to provide quality services, as well as providing efficient benefits in terms of cost savings. The work environment has a positive in employee performance at Quality universities. By providing a comfortable and calm atmosphere for employees so as to maintain employee morale. The role of the employee work environment is of course supported by the availability of facilities in the form of adequate facilities and infrastructure as well as harmonious relationships between leaders, employees and fellow colleagues.

Keywords: Management Information Systems, work environment and performance

